



Uncover 2022

Key highlights from APAC telcos

twimbit

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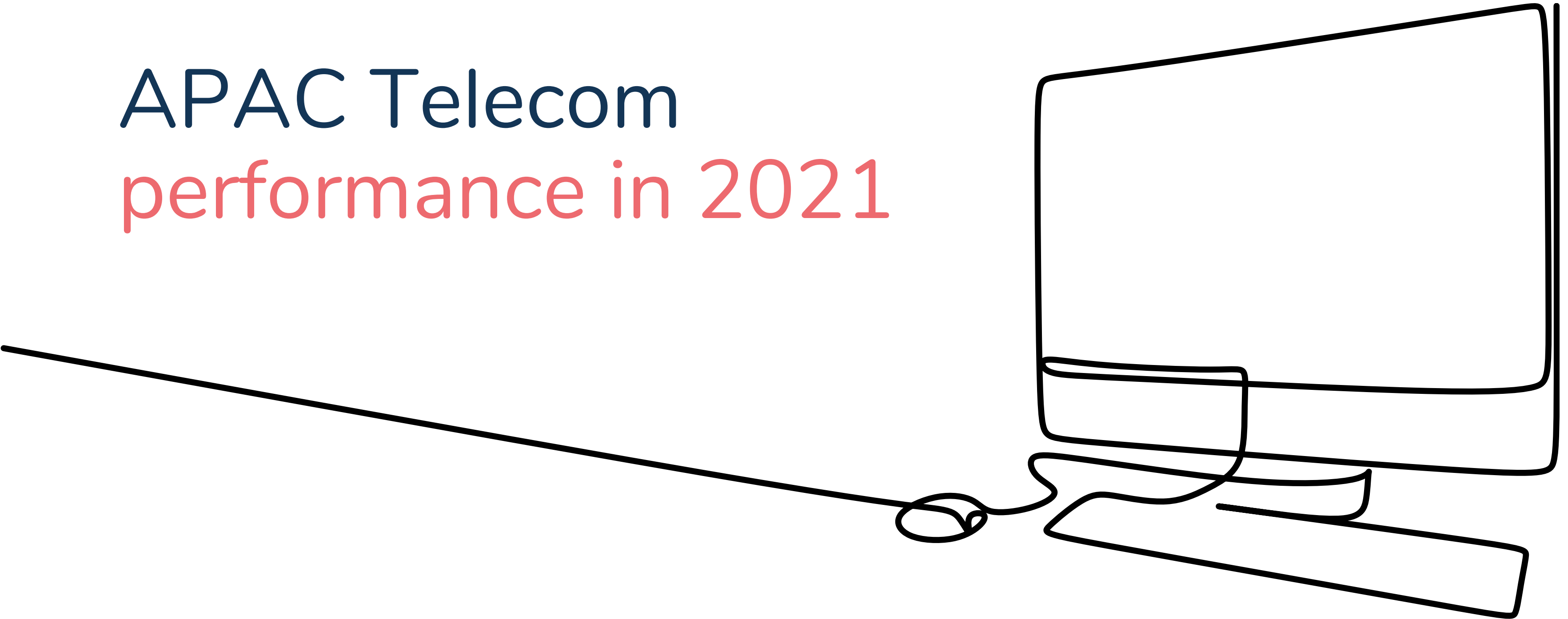
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Uncover the future 2026

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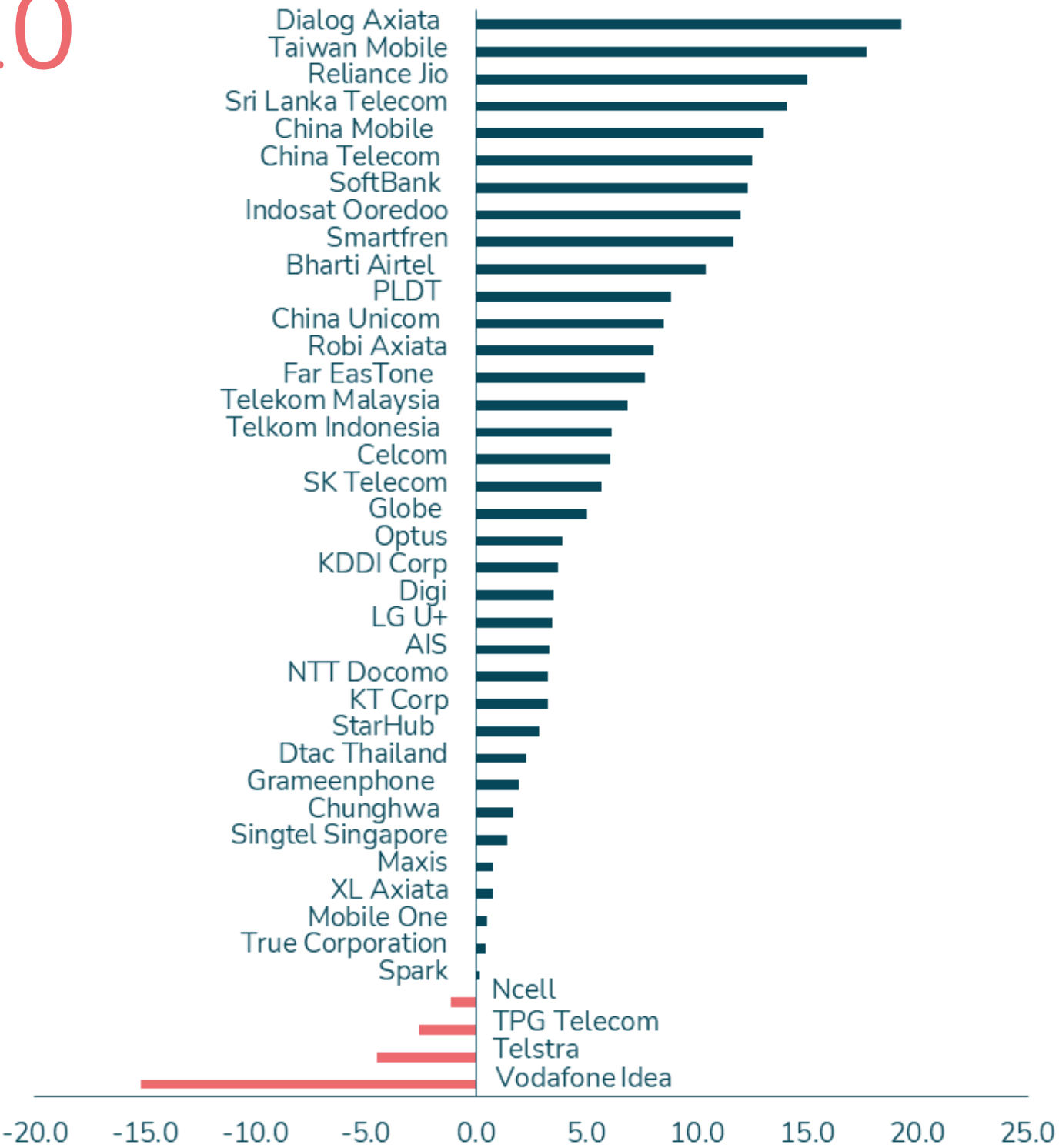
#1

# APAC Telecom performance in 2021



# Industry growth at 7.9% in 9M 2021 compared to just 0.9% in 9M 2020

40 APAC telcos added USD 30.5 billion revenues in 9M 2021 compared to just USD 3.4 billion in 9M 2020



% revenue change 9M 2021

Source: operator financials, twimbit analysis

# Top 5 twimbit growth index leaders

The twimbit’s growth index recognises leaders based on two parameters:

- Net new revenue
- % revenue growth

#1 & #2

China Mobile &  
China Telecom

Noted net gains in the number of mobile users mainly because of higher demand for second SIM cards amid increased dual-SIM device adoption

#3

Reliance Jio

Added 34.6 million users in 2021, taking its total subscriber base to 426.5 million mobile users.

#4

SoftBank

Yahoo Japan/line segment revenue grew 27.3% YoY in 9M21 driven by media business

#5

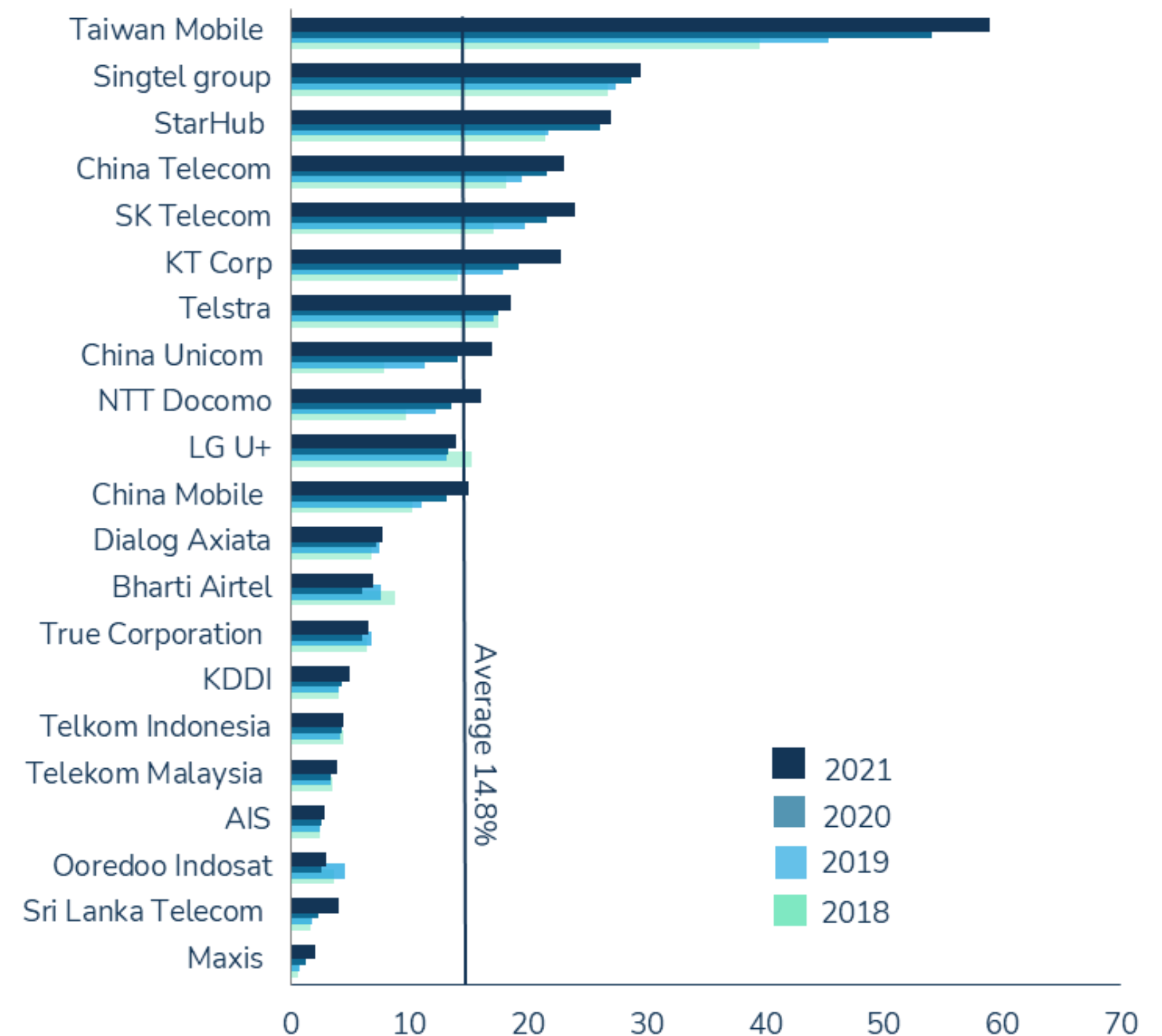
Taiwan Mobile

Revenue from Momo (e-commerce) increased 32% YoY in 9M21 accounting for 55% of the total revenues.



# Non-connectivity accounts for 14.8% of total revenue

- Operators recorded better growth from non-connectivity business
- 50% of telcos in APAC have managed to establish and grow non-connectivity business

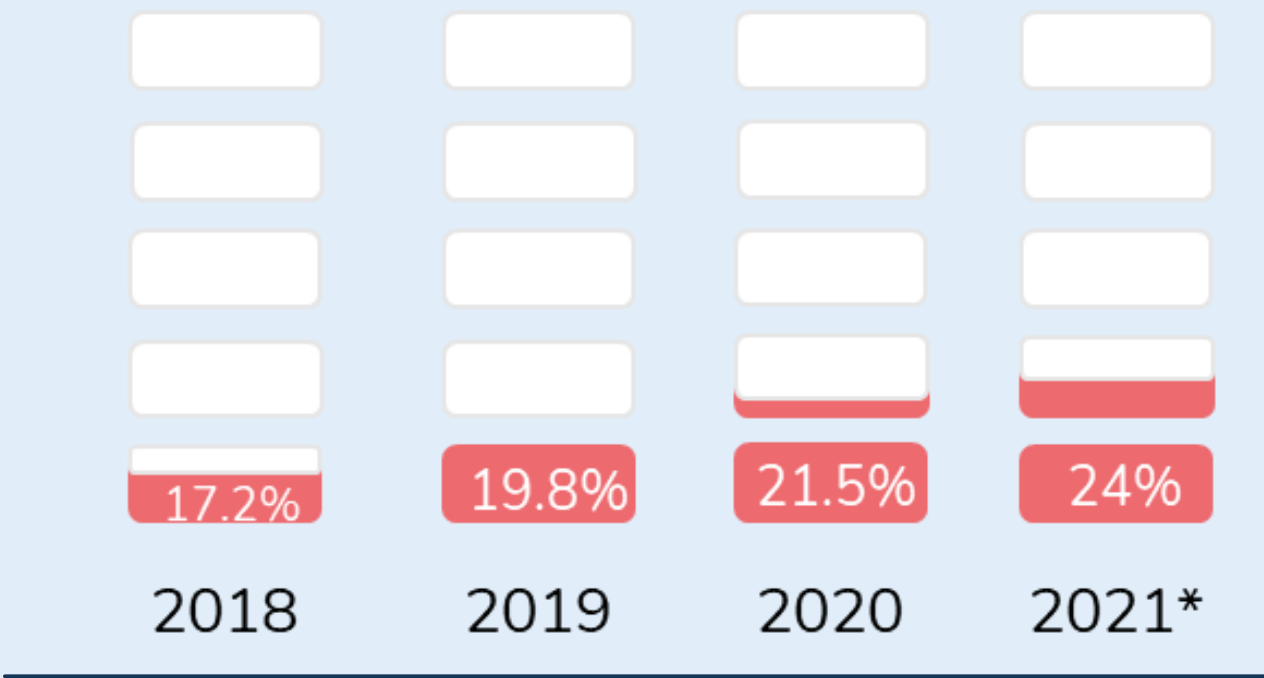


**Telco non-connectivity revenue share, 2018-2021**

Source: operator financials, twimbit analysis

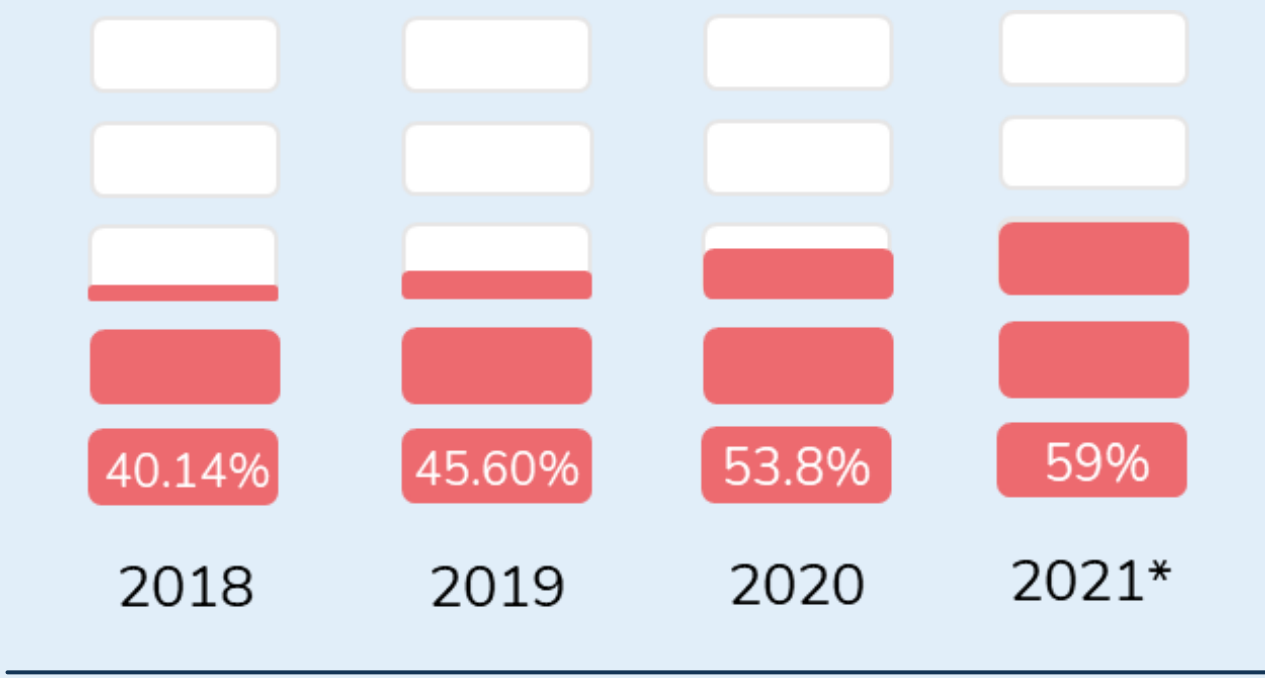
# Innovation in non-connectivity business

## Case study of SK Telecom and Taiwan Mobile



SK Telecom

- Constantly reviewing and investing in emerging opportunities
- Creating the right organizational structure to grow new businesses
- Following an aggressive growth strategy to support growth aspirations



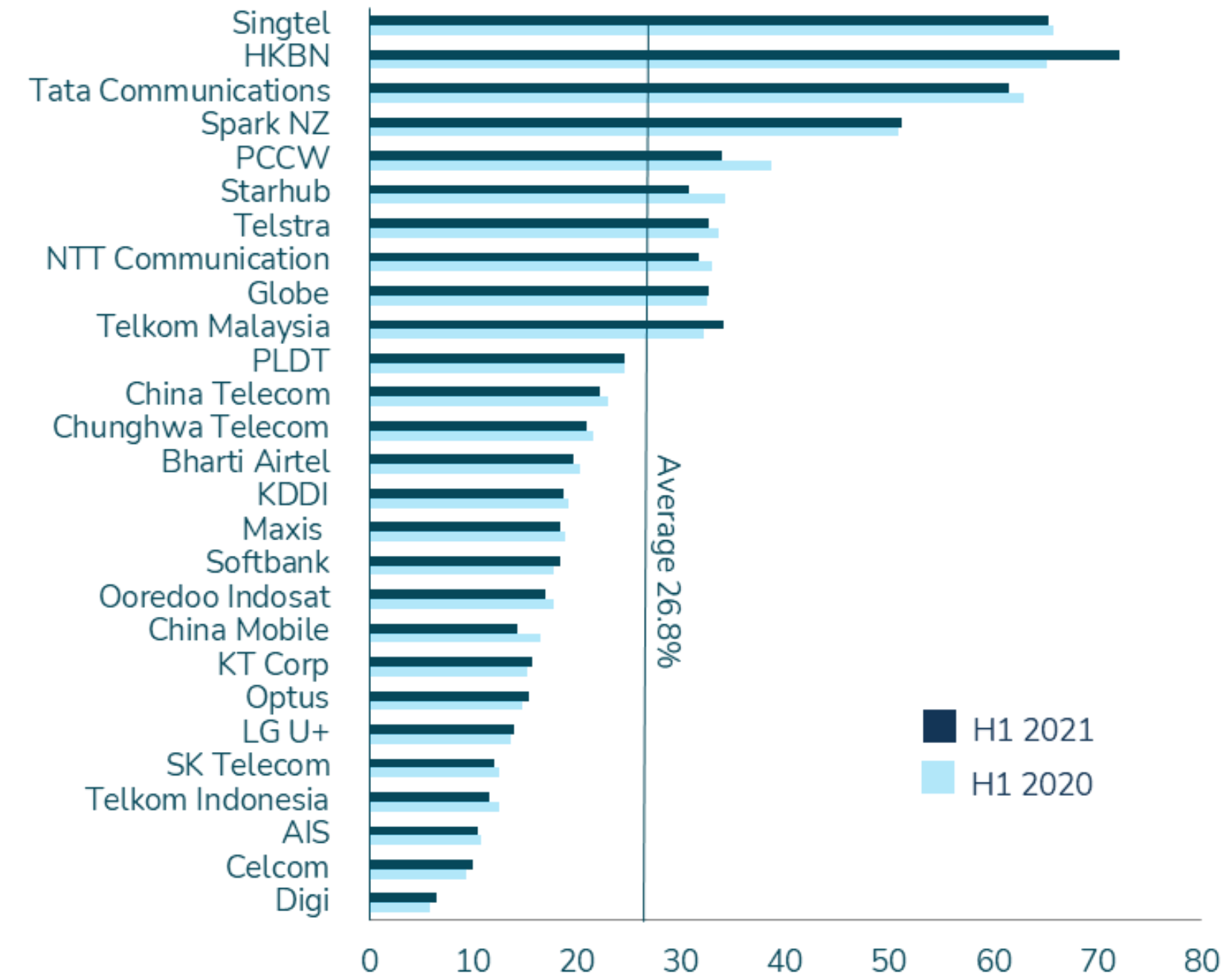
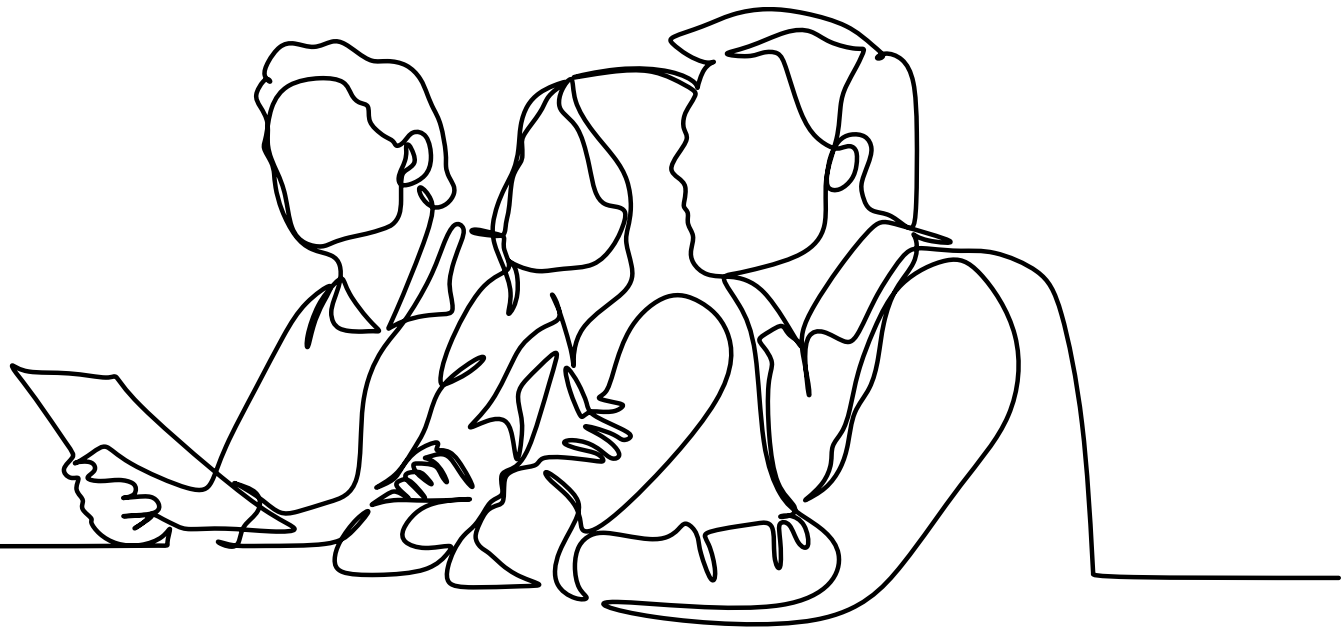
Taiwan Mobile

- Pandemic, the reason for boom in e-commerce
- Upgrades in logistics and infrastructure
- Expansion into emerging markets- Southeast Asia

 non-connectivity revenue as % of total

# 26.8% average contribution of enterprise segment to total revenues in H1 2021

- Demand for connectivity & digital solutions lifted telco enterprise revenues
- Average growth at 7% YoY for H1 2021.
- Majority of operators tracked by twimbit noted growth in revenues from enterprise/B2B segments.



**Telco enterprise revenue share, H1 2021 vs H1 2020**

Source: operator financials, twimbit analysis



# Top 5 telcos to ace enterprise growth- H1 2021

#1

## PCCW

The IT and ICT subsidiary business, PCCW Solutions, grew 51% YoY during 1H2021. PCCW has been early to identify SDN opportunities with Console Connect, which is becoming popular with growing public cloud usage.

#2

## StarHub

Growth is attributable to cybersecurity, revenues grew 13.4% YoY in 1H2021. The telco has also expanded its presence as a regional ICT provider following the acquisition of Strateq.

#3

## Indosat Ooredoo

The growth of 16.5% has come from its focus on many emerging segments including cloud, security, and ICT services. It also launched iSOC Security solution & Hybrid cloud solution.

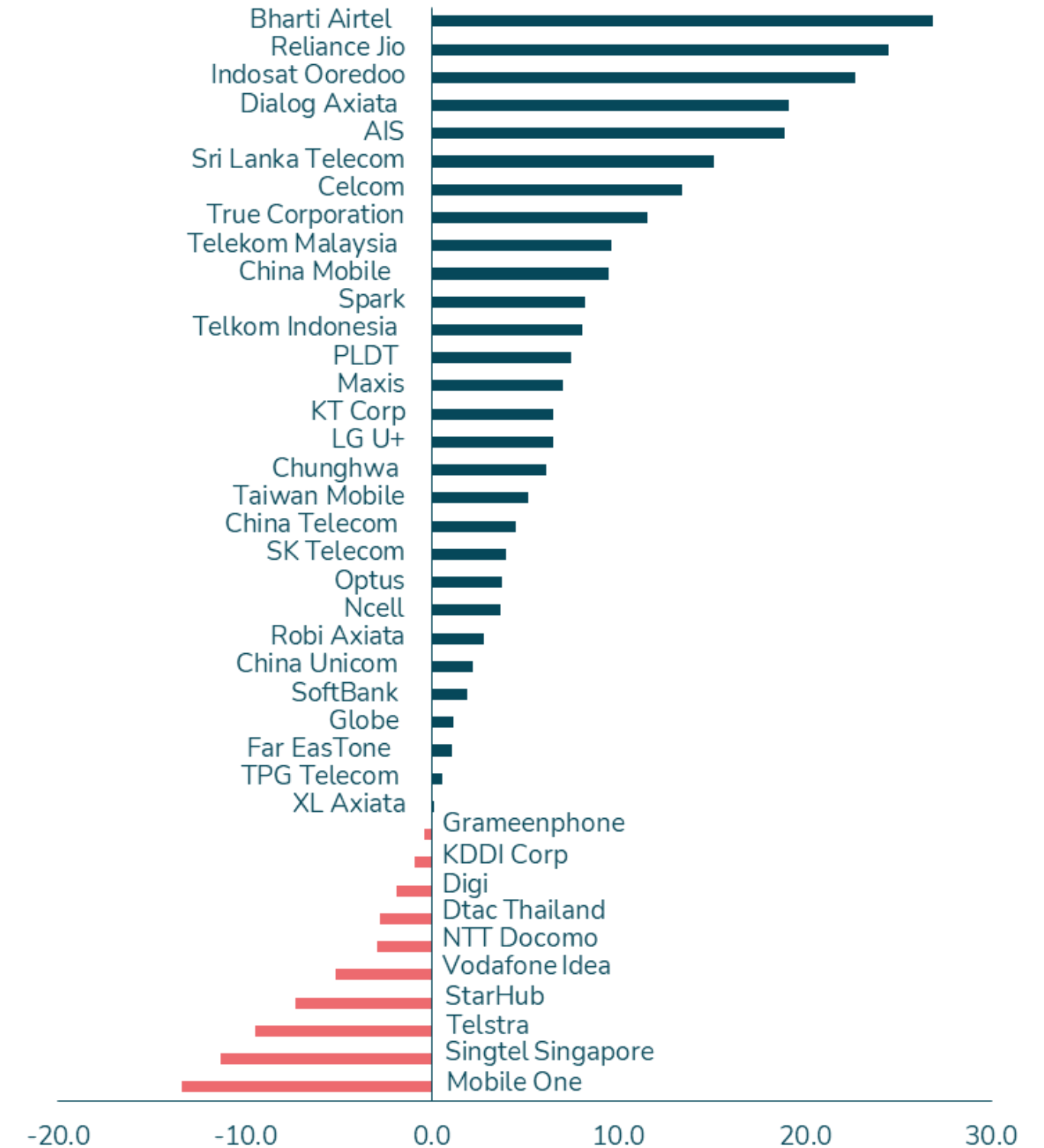
#4 &amp; #5

## China Mobile & China Telecom

The growth is driven by intensive industry digitisation efforts with 5G. There are multiple 5G business uses already implemented across industries (primarily transport, healthcare, and education).

# Average EBITDA margin stable at 38%

- 75% of telcos enjoyed positive EBITDA growth
- Average change (YoY) in EBITDA was 4.8% in 9M 2021 as compared to 3.1% in 9M 2020

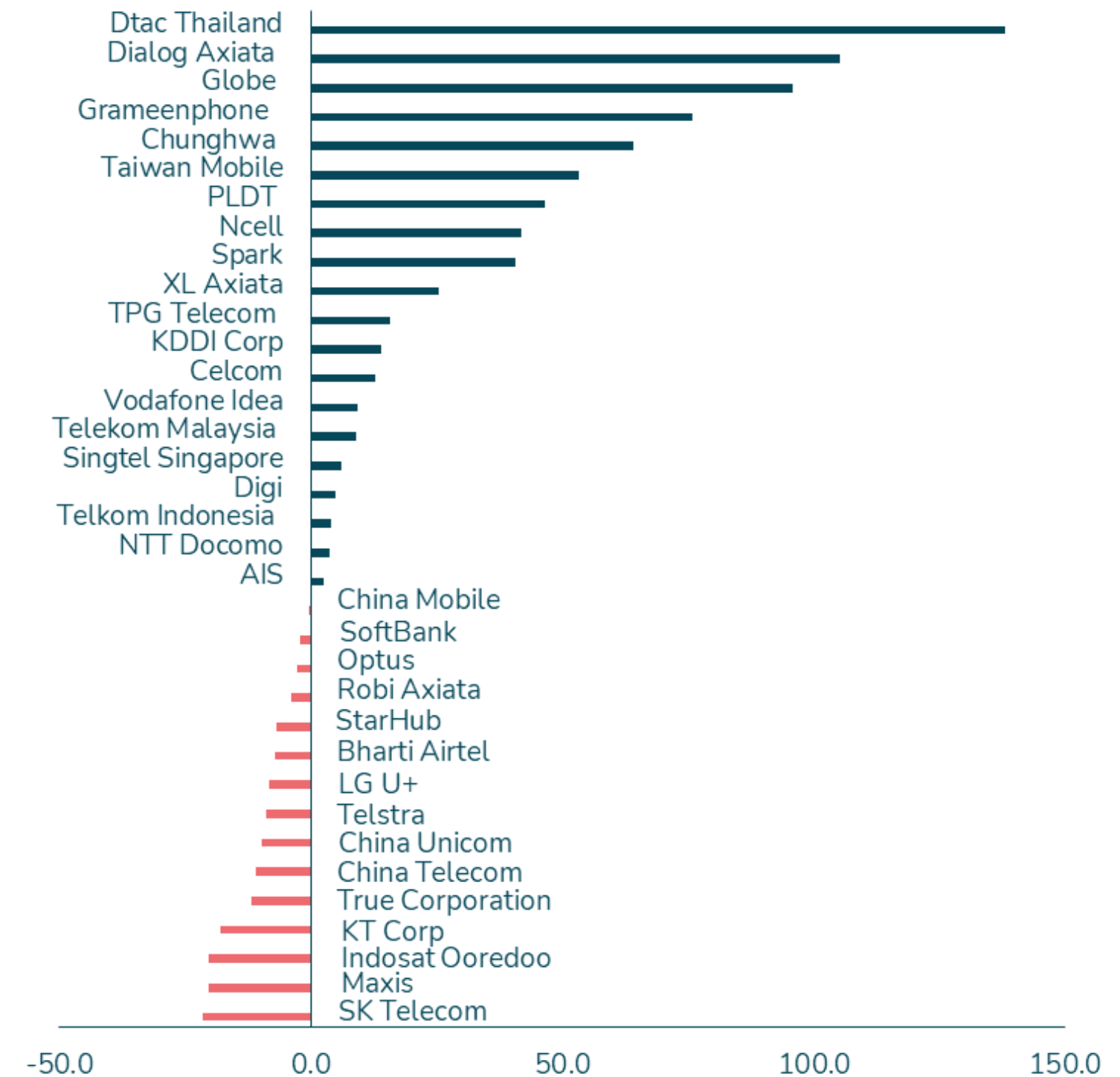


% EBITDA change 9M 2021

Source: operator financials, twimbit analysis

# CAPEX intensity **dropped to 16.6%** in 9M 2021

- CAPEX intensity in 9M 2020 was **17.9%**
- Most early adopters of 5G have gone through their **peak investment cycles** which explains the decline in current CAPEX levels.
- **Increased data consumption** is one of the key reasons for higher CAPEX spending for many other operators



**% CAPEX change 9M 2021**

Source: operator financials, twimbit analysis

# 5G trends in the region

Market	Subscribers (millions)
China	490
South Korea	20
Indonesia	15
Japan	14
Phillipines	7
Thailand	5
Taiwan	4
Australia	2.2
Singapore	0.34
Total	557.5



# ARPU uplift with 5G

## Case study of China Mobile and China Telecom

Mobile ARPU- USD 8.2  
5G ARPU- USD 14.04

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China Mobile ended first half of the year with 26.5% penetration for 5G package customers

Mobile ARPU- USD 7.2  
5G ARPU- USD 9.07

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China Telecom in the first half of the year had a 5G penetration rate of 36.2%

Massive increase in  
data consumption

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For China Mobile Handset data traffic for a mobile user was 11.9 GB whereas the same was 20.7 GB for a 5G user.



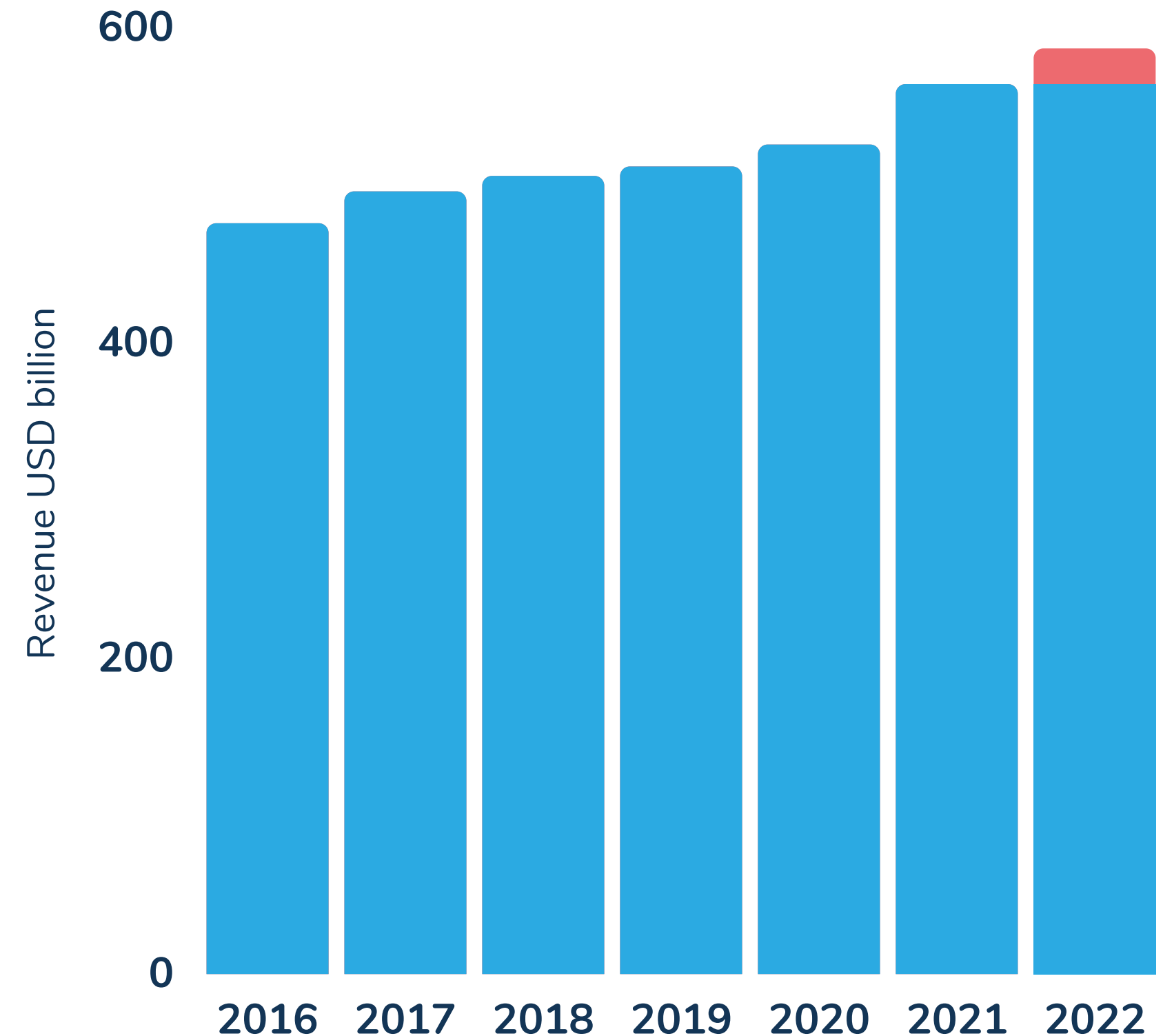
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Forecast 2022



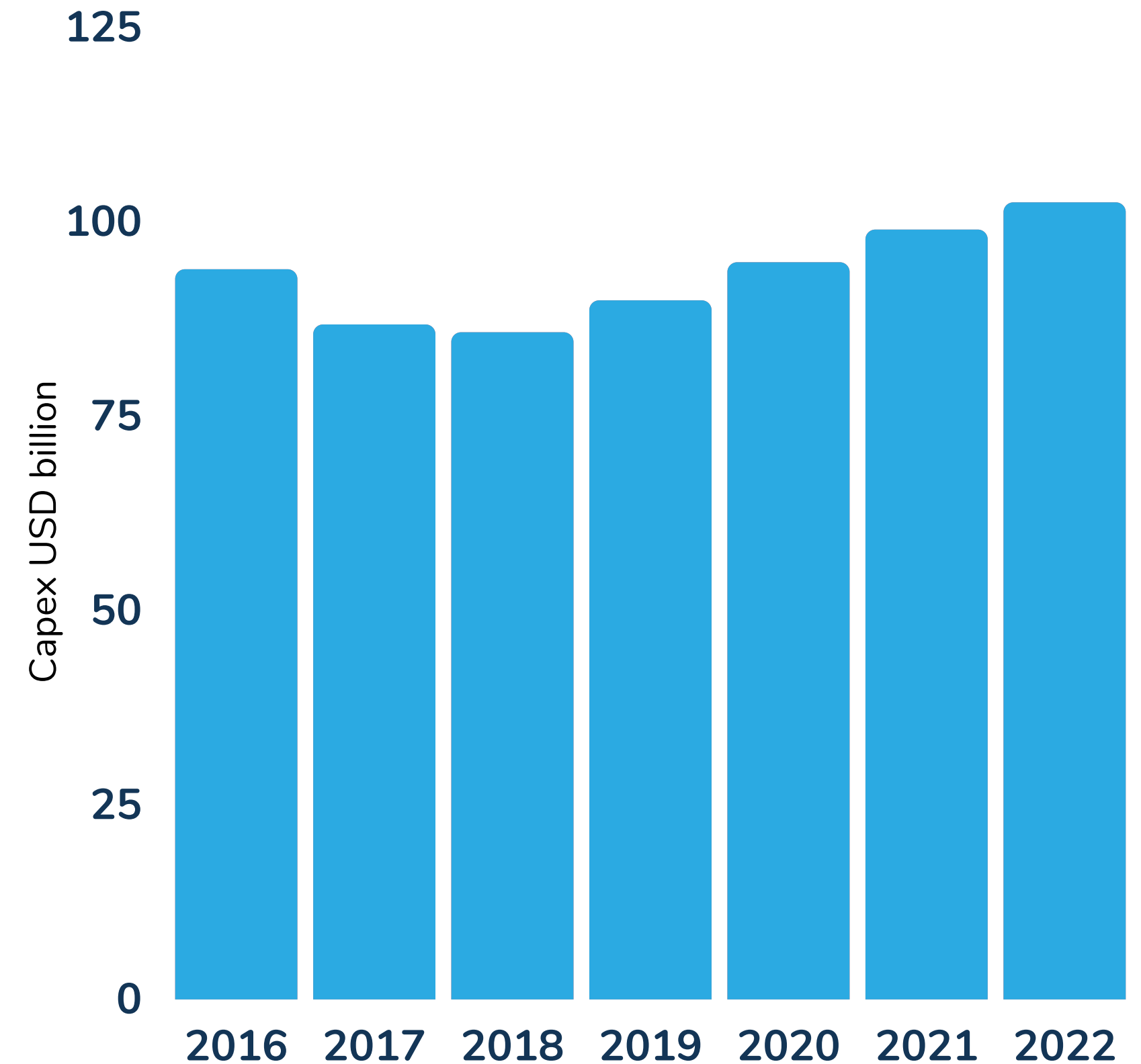
## APAC telcos to **grow** **4.0%** (YoY) in 2022

- 2021 saw the industry experience an all-time high growth of 7.3% in the last 5 years (2016-2020).
- We expect the growth to rationalise in the coming year.



## CAPEX intensity is expected to decline

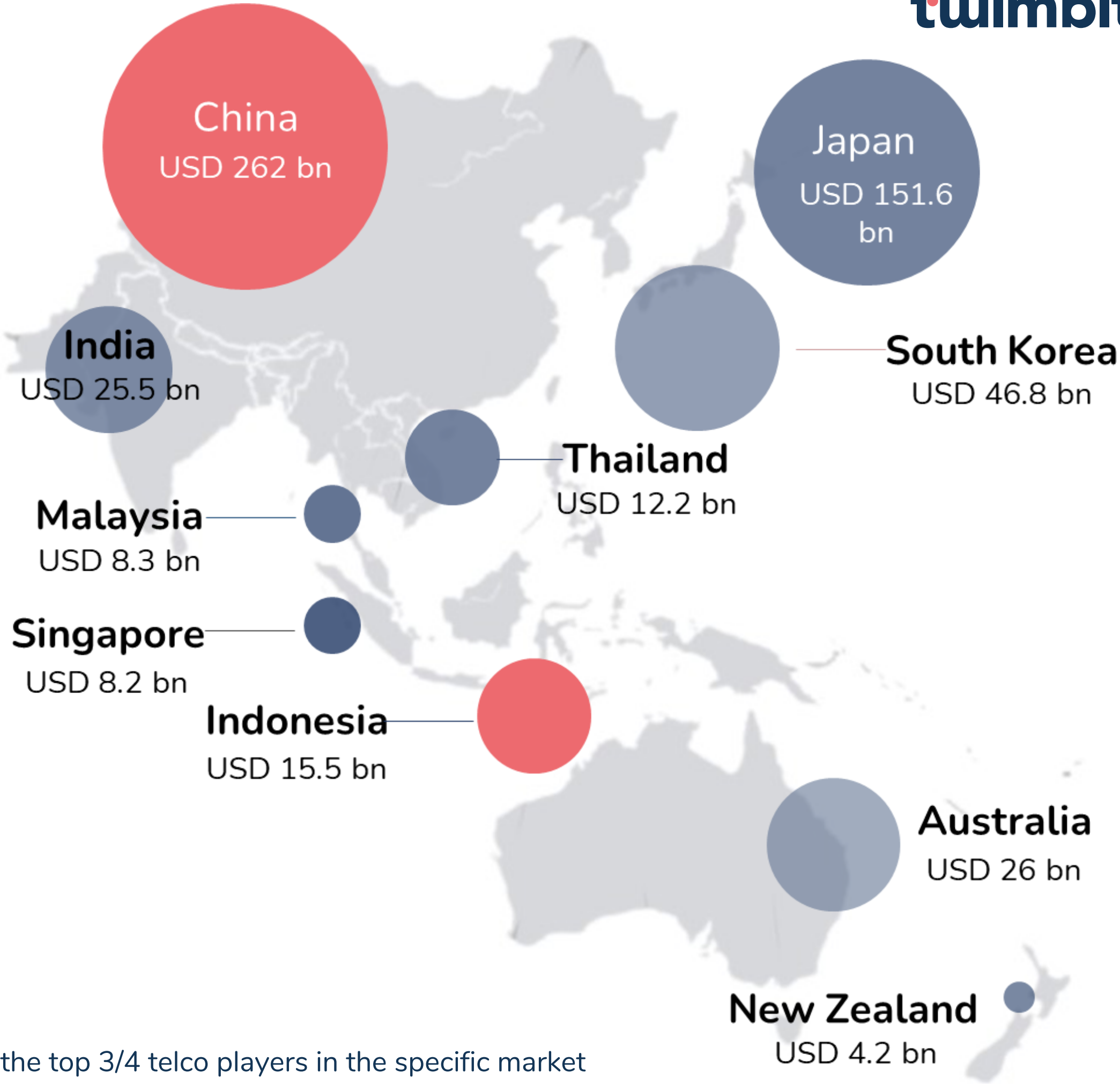
- Most markets in the region noted their peak investment in 2019 & 2020 as they rolled out 5G with resulting CAPEX intensity at 17.7% and 18.2% respectively
- We expect the intensity to be at 17.% in 2021 and further decline to 17.3% in 2022



# APAC market- growth in 2022

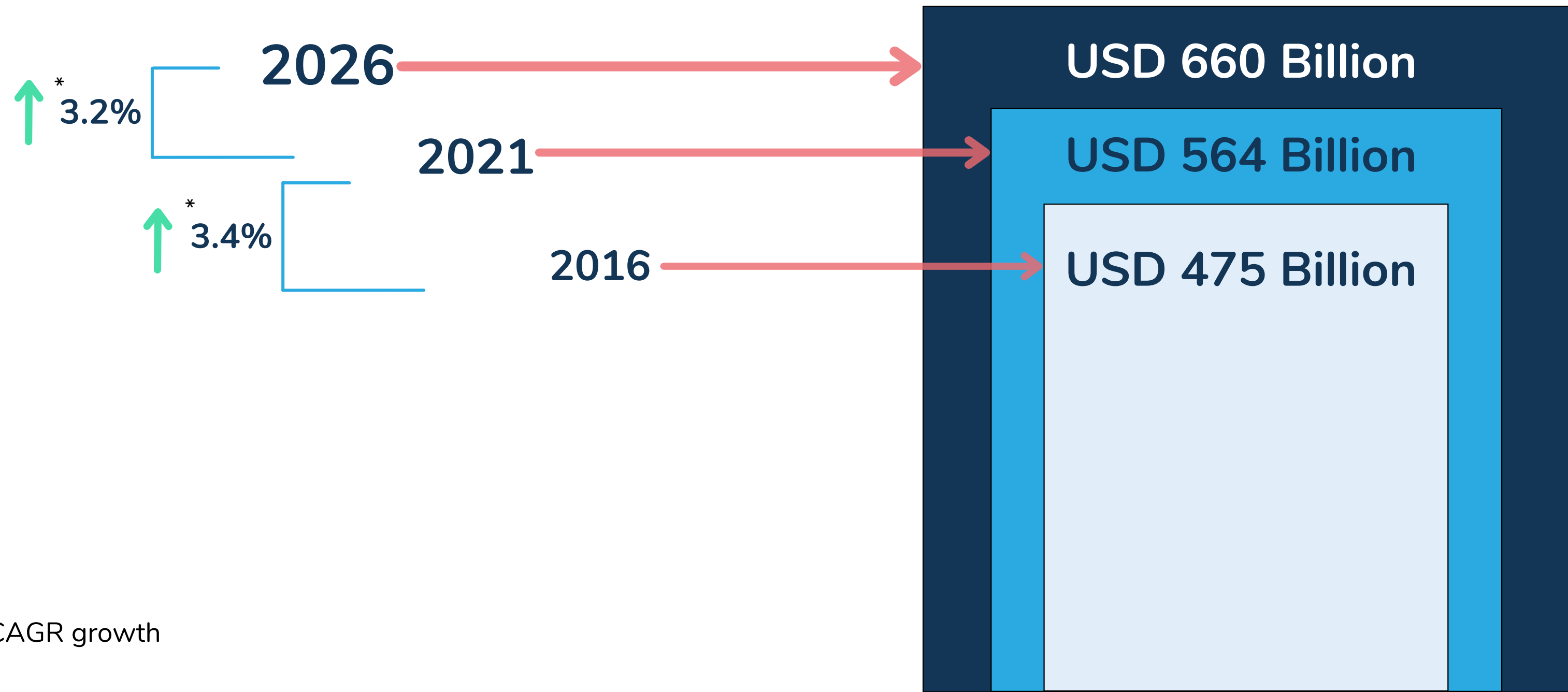
Market	*Growth %
China	6.5%
Indonesia	4.0%
Japan	3.5%
South Korea	3.5%
Malaysia	3.0%
Singapore	2.0%
Thailand	2.0%
New Zealand	1.5%
India	1.0%
Australia	0.5%

\*growth is based on the top 3/4 telco players in the specific market



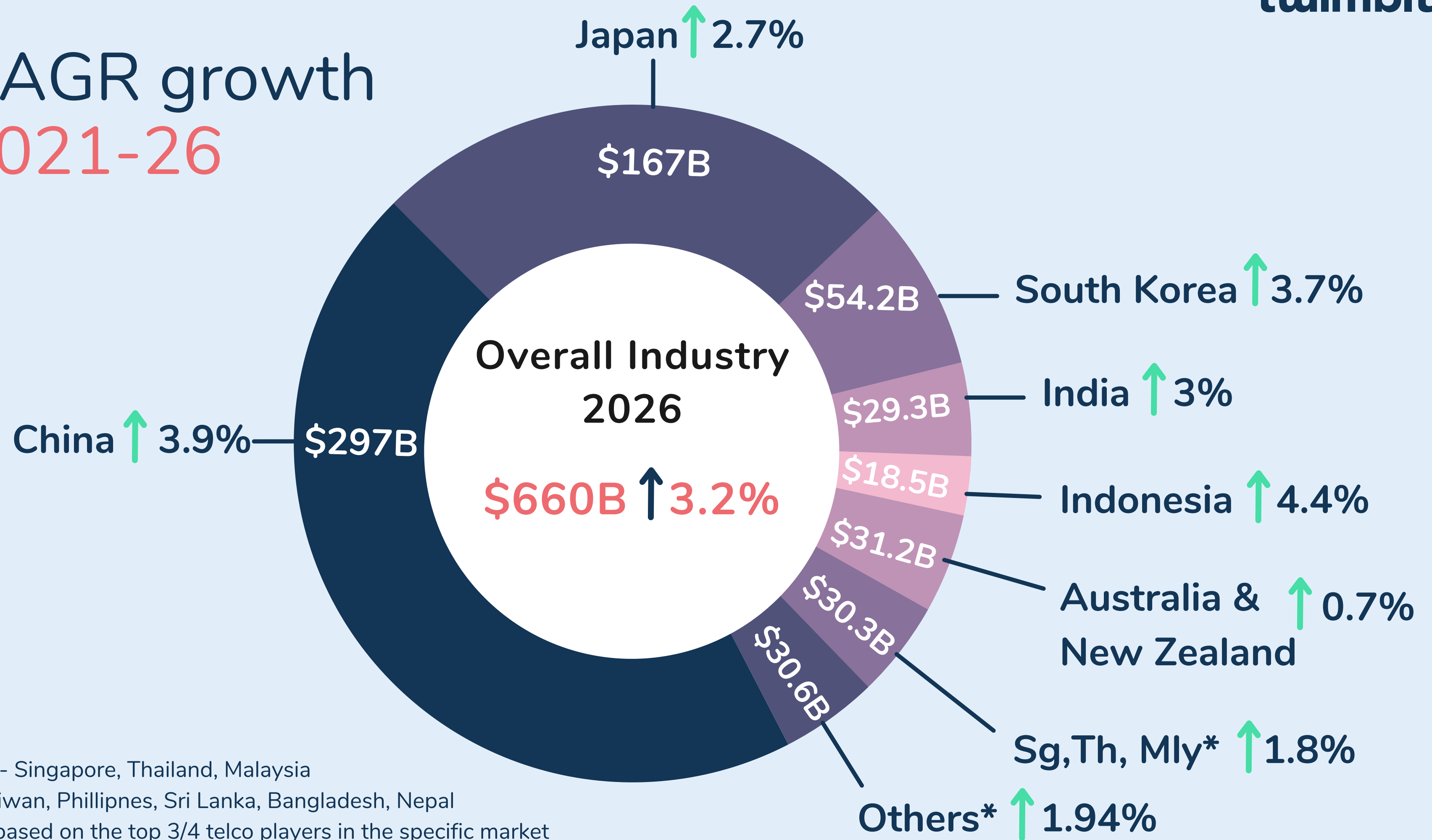
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## Uncover the future 2026





# CAGR growth 2021-26



\*Sg, Th, Mly- Singapore, Thailand, Malaysia

\*Others- Taiwan, Phillipnes, Sri Lanka, Bangladesh, Nepal

\*growth is based on the top 3/4 telco players in the specific market





Where the world **discovers**  
and **shapes** research

The twimbit experience:



Subscriptions



Communities



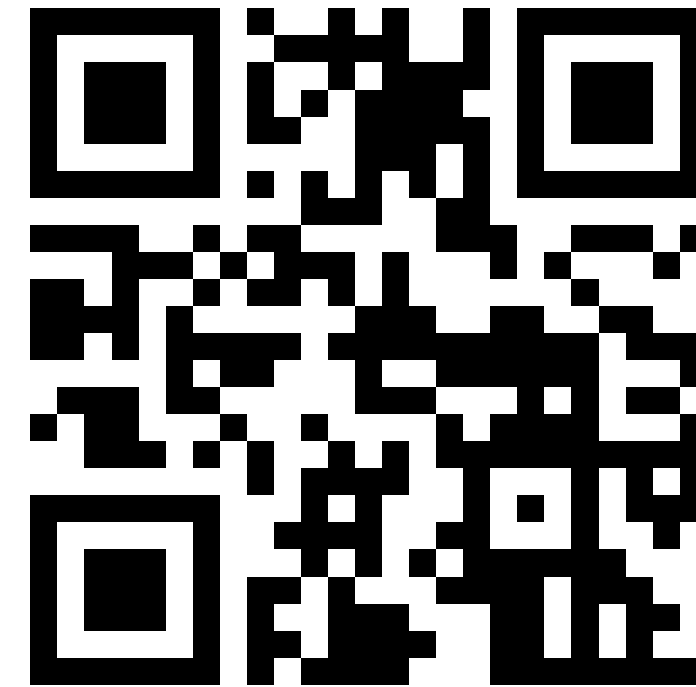
Advisory

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