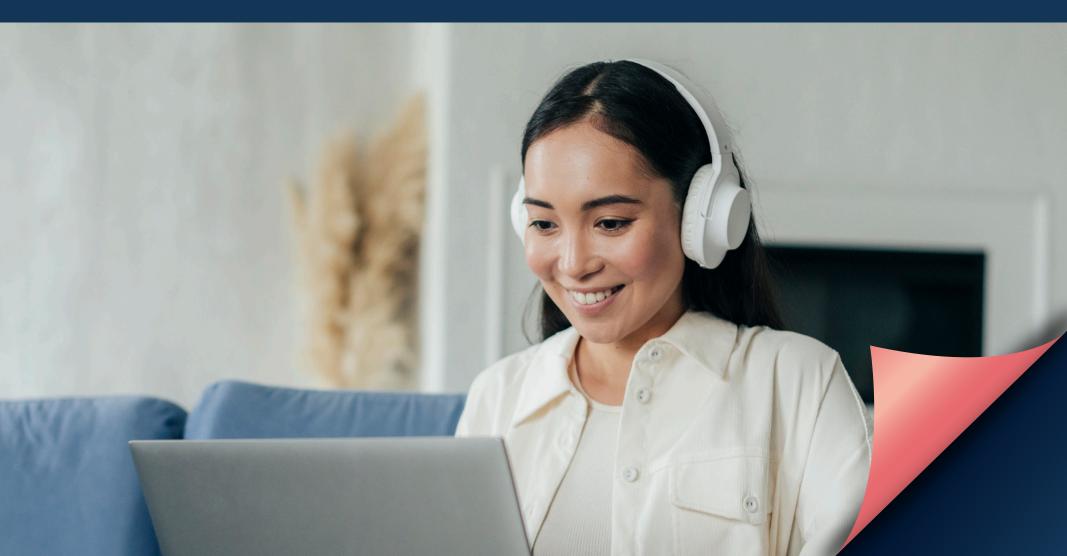
Global companies making EX experiential

Spotify reserves an admirable EX spot









*twimbit ratings for best practices





CEO: Daniel Ek



Mission: To unlock the potential of human creativity by giving a million creative artists the opportunity to live off their art and billions of fans the opportunity to enjoy and be inspired by it.



Revenue USD MM (FY20): \$8,055.32

Headcount: 4,405

Spotify is a commercial music streaming service that provides restricted digital content from a range of record labels and artists.

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Highlights



Spotify treats its people as part of a large music band



94% employee participation in career development talks



Workshops on Rockstar Coach, Inclusive Leadership and Tricky Talks to train next gen managers and leaders (770+ attendees, 2019)



42% managers and 30% leaders are women

Drivers of culture

1 Speed trumps quality of iteration

Team over individual

2

3

4

Ideas over bureaucracy

Stay receptive and flexible to drive employee decisions



EX objectives

Break the 9 to 5 mentality

Foster a culture of passion and desire to grow

Listening to all voices

Improve eNPS score

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Great benefits, incredibly diverse, passionate about audio, incentivizes learning, easy to move around in a team or role ,plenty of colleagues with personality, a handful of world class engineers that are easy to talk to, and Daniel and C-level management are refreshingly transparent and welcoming. 55

Software Engineer in Stockholm



Key ratings

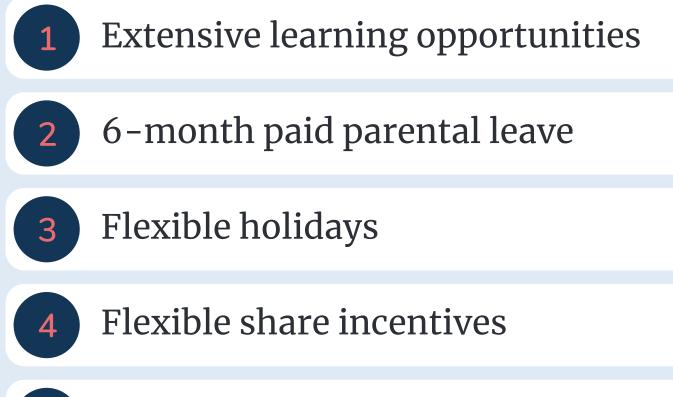




Benefits

5

6



- Self-care and mental health
- Global festival tours

Spotify's eNPS score increase 12 points to 35 in Q4 2019 Y-0-Y

Creativity, accountability, courage and curiosity are the core hiring drivers

Match-up to Spotify!



Conduct bi-annual surveys to figure out eNPS scores



Focus on mental health



Provide personalized learning programs



Nurture your managers into leaders

Insights that find you

The twimbit experience:



Subscriptions



Communities



Advisory

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