Global companies making EX experiential

J&J designs EX to make hay





Johnson Johnson



100%

Employees as customers



83%

Culture



33%

Technology



100%

Practiced empathy



42%

Rewards and benefits



/2%

Overall average

*twimbit ratings for best practices





CEO: Alex Gorsky



Mission: Bringing science and sense of sight to life through world-class innovation and customer experience.



Revenue USD MM (FY20): \$82,059.00



Headcount: 132,200

Johnson & Johnson engages in the research and development, manufacture and sale of a range of products in the healthcare field.

Highlights

- Referrals accounted for 4.6k or 15% of the new hires in 2019
- 46% management roles held by women
- \$98 MM spent with vendor partners on leadership and employee training in 2019
- Launched a data science academy and digital skills training
- Piloting an internal opportunity marketplace
- Launched Re-Ignite, a 4-month paid program to on-board, mentor and train people who take long career breaks get back on track
- 87% employee approval rating in the annual people survey



Drivers of culture

- 1 Purpose: Put needs of others before you
- 2 Shape: Inspire and contribute ideas that challenge thinking
- Connect: Build relationships based on mutual respect
- Grow: Self and others to become our best selves



EX objectives

Respect diversity and recognize merit

Provide a sense of purpose and security to all

Provide fair compensation and value

Don't inhibit suggestions from employees

Just and ethical leadership

GG

At Johnson & Johnson, our credo defines our responsibility to our employees. By continuing to prioritize inclusion, health, wellbeing and safety, and continuous growth and development, we are fostering a culture where employees feel valued and can deliver the innovations that contribute to our mission of improving health around the world.

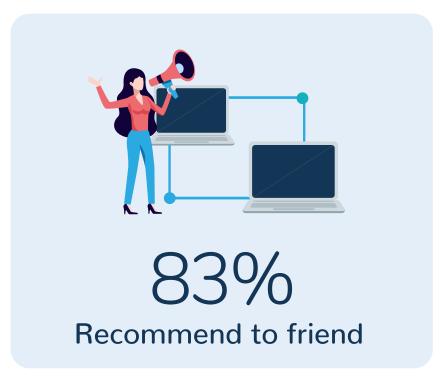
Peter Fasolo, Executive VP, CHRO



Key ratings











Benefits

- 1 Adoption, fertility and surrogacy benefits
- 2 Parental leave & Exceptional child-care
- 3 Inclusive partner health insurance
- Two weeks off (one paid) for volunteer work
- 5 Pet insurance
- 6 Student loan and college counselling for family

Match-up to J&J!



Make your employees feel valued



Partner with universities and institutions to coach the next-gen healthcare leaders



Build an internal opportunity marketplace to support employee aspirations



Insights that find you

The twimbit experience:



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How can we help? reachus@twimbit.com